



Conduct Guidelines for Youth Groups

Frequently, group leaders ask us what type of conduct is expected of youth groups when at their lodging facilities. Following is a list of guidelines for youth behavior as well as several suggestions on back for group leaders. These guidelines and suggestions have been put together based on feedback we have received from a number of experienced youth leaders and lodging representatives. Lodges are delighted to have groups as their guests and these guidelines are not meant to be restrictive. Rather, they are suggestions for ways to avoid problems and make your group welcome anywhere.

1. Be polite at all times and treat hotel, lodge, and resort personnel with extreme courtesy.
2. Be responsible for strictly observing hotel rules, policies and curfews.
3. Be respectful of other hotel guests.
4. Use no profanity.
5. No smoking; no alcohol.
6. Do not make unnecessary noise. Speak only in normal tones. Do not yell, scream, holler or slam doors.
7. Walk quietly in hallways and common areas.
8. Avoid all rowdy, "rough house" behavior. Save that for outside in the snow.
9. Do not rearrange or displace furniture in rooms or common areas.
10. Pick up all trash (including candy wrappers, soft drink cans, pizza boxes, etc.) and put into proper containers daily.
11. If units have kitchens, load dishwasher and properly dispose of food packaging, cans, bottles, etc. each day.
12. Avoid spilling food, gum or drinks on floors or carpet. Report unavoidable accidents to hotel /property maintenance and ask for assistance immediately.
13. Avoid monopolizing hot tubs or Jacuzzis; share with other guests.
14. Upon departure, leave rooms in a generally orderly condition (trash in containers, dishes in dishwasher, comforters, blankets, and pillows on beds, dirty towels stacked in bathroom, etc.)

(Over for leader suggestions)

Suggestions for Group Leaders

1. Impress upon your group from the beginning that you are going to a nice hotel or condo and that they will be expected to behave as any guest of a nice lodging facility. Hotel management wants your group to have a good time and to enjoy their facilities and its amenities. However, they will not consider being young—or the fact that you are a group—an excuse for disturbing other guests or for being discourteous or rowdy.
2. Acquaint your group members with the youth guidelines enclosed and insist that rules be followed.
3. Shortly after arrival, seek out the group coordinator for the hotel or property. Ask if he or she has any special instructions. Assure them of your cooperation and your desire for your group to be well-behaved. Ask to be notified immediately if they become aware of any problems or disturbances that they think might be caused by your group.
4. Be sure adult supervision is close at hand at all times.
5. Upon arrival, have group members carefully inventory any existing damage to rooms; turn in a list to hotel or property management; re-inventory at departure; report any accidental damage which may have occurred or any missing items and offer monetary compensation (funds to be provided by occupants of the room with damage).
6. Remind your group that while they are at the ski area, they are representing your church or organization and what you stand for. Many people you will encounter while at ski areas are not Christians. Your group will be a strong positive or negative witness while there.
7. On the day of check-out, enlist adult trip sponsors to assist you in doing a walk-through of each room after bags are removed. This will alert you to any excessively dirty rooms or any damage and allow time for occupants of the room to clean it up. The hotel or management company will charge your credit card on file for excessive clean-up.